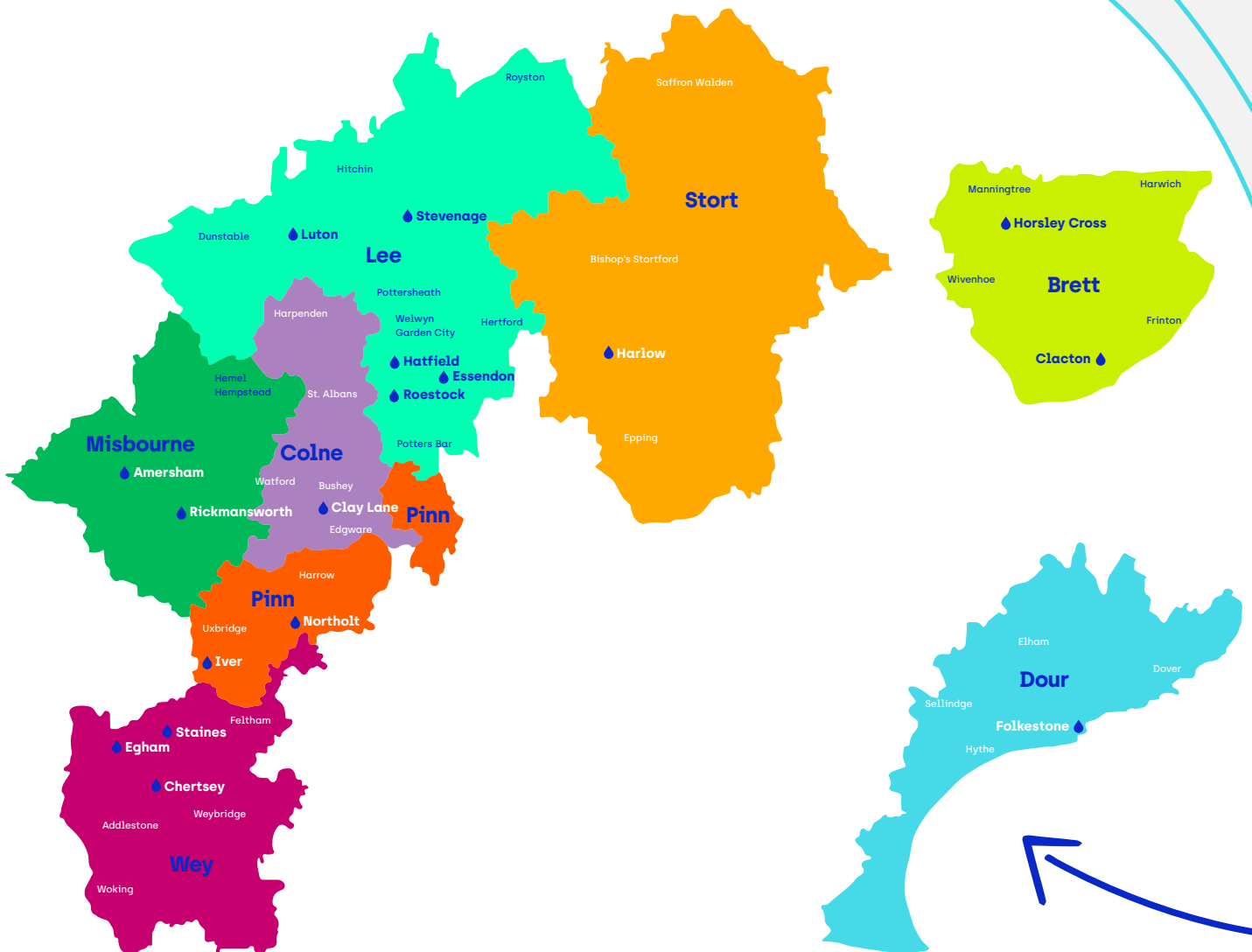


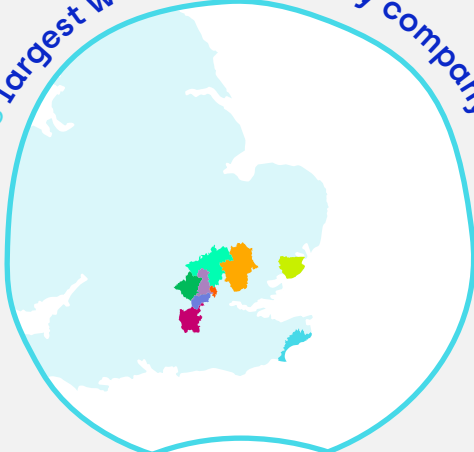
Where we operate

We focus on providing a high-quality supply of water and helping protect our environment for our communities – now and in the future.

The communities we serve:



We're the largest water-only supply company in the UK



Total area owned and managed water assets and network

4,500 km²

We are the largest company in the UK providing water-supply services only, owning and managing the water assets and network in an area of approximately 4,500km² across three regions in South East England.

We divide our supply regions into eight different communities, each named after a local river. This allows us to tailor our services to customers on a local level.

Why our supply area is unique

We focus on providing a long-term sustainable supply of high-quality water, while protecting the environment.



- Our supply area contains 10% of all the world's rare chalk streams
- We source around 60% of our water from groundwater



- We currently fulfil the highest demand per person for water in the country. This is 157 litres a day, on average, compared to the national average of 145 litres
- Population growth, demand for water, climate change, and the need to leave more water in the environment, means we work increasingly closely with our customers to help them use water more efficiently



- We have a diverse customer base with equally diverse needs. We supply dense urban communities and rural ones too
- Ours is one of the most densely populated and economically active regions in the UK, but in an area considered to be 'water stressed'

